



Central Securities Clearing System PLC

## Request for Proposal

### Purchase and Implementation of Bulk SMS

REFERENCE NO: CSCS/IT/APP/05/2024

The return date for responses against this RFP 22nd may 2024 deliver in the requested manner and to the address advised. Late responses will not be considered. Note that proposals submitted that do not meet stipulated criteria shall be disqualified.

9<sup>th</sup> May 2024

Dear Sir/Ma,

**TITLE: Purchase and Implementation of Bulk SMS**

Ref: CSCS/IT/APP/05/2024

You are invited to submit your proposal against the requirements detailed in the Request for proposal (RFP) attached. The information contained within this invitation shall be treated as “Commercial in Confidence” and shall also be subject to the terms of any related Non-Disclosure Agreement signed by the parties.



- Part 1 of the RFP gives you information about Central Securities Clearing System PLC.
- Part 2 is for you to answer and provide details as requested to support your submission.

Vendors are requested to provide one copy of their document in electronic format (either Microsoft Office or PDF). Submissions to this RFP must be returned by the time stated. Late submissions will not be considered by Central Securities Clearing System Plc.

### Queries

All queries should only be directed to the undersigned. We look forward to your responses soon.

Yours faithfully,

Applications Support  
[techsol@cscs.ng](mailto:techsol@cscs.ng)

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## PART 1: GENERAL INFORMATION

### 1.0 INTRODUCTION

#### 1.1 Procurement Policy on Bribery and Corruption

**Central Securities Clearing System (CSCS) Plc** strictly adheres to professional work ethics and emphasizes zero tolerance for bribery and any other forms of corruption. It is our policy that service providers involved in offering bribes will be disqualified and excluded from other potential engagement opportunities.

#### 1.2 Executive Summary of Project

This RFP is an invitation to prospective proponents to submit quote for the **Purchase and Implementation of Bulk SMS**.

The successful company should be able to manage and meet the requirements for this activity. The purpose of this RFP is to seek information from potential Bidders with an intention to establish an agreement between the Company and the successful Bidder. The Contract that follows this process shall bind the Company and the successful Bidder to perform in a specific way for a duration to be agreed in the Contract in an event of the formation of the same.



## 2.0 Terms Governing this RFP.

- 2.1 This RFP is a request for proposal about provision of Bulk SMS services. It is not a contract, and no contractual obligations shall arise on behalf of CSCS. CSCS will not be liable for any costs incurred in the preparation and submission of a response to this RFP.
- 2.2 CSCS will select the successful proposal based upon several evaluation factors including features outlined in the RFP; company stability, experience executing similar projects; and price. The selection will be decided based on the proposal submitted by a qualified vendor that best meets the needs of CSCS as determined by the company. CSCS reserves the right to reject any or all proposals without recourse to the bidder(s).
- 2.3 All communications relating to this RFP must be directed to the specified key contact persons listed below. All other communications between a respondent and CSCS staff concerning this RFP are prohibited. In no instance is a respondent to discuss cost information contained in a proposal with the CSCS contact persons or any other staff prior to proposal evaluation. Failure to comply with this section WILL result in disqualification of the proposal.
- 2.4 The family members/blood relations of employees and/or fulltime consultants (i.e. consultants working exclusively with CSCS on a retainership basis) of CSCS shall not be eligible to participate in the RFP process. Any proposal submitted by them shall be summarily rejected. Where CSCS becomes aware of the relationship between an employee and vendor following award of a contract, the contract shall be cancelled and CSCS shall be entitled to claim damages apart from engaging any other consultant/vendor at the cost and risk of defaulting consultant. It is clarified that the term full time consultants of CSCS does not refer to agencies/people, which may have been shortlisted for an assignment/project of CSCS through an RFP process.



## 2.5 Timeline to be observed for this RFP:

Milestones	Due Date
RFP issued by Central Securities Clearing System PLC	9 <sup>th</sup> May 2024
RFP questions received by Central Securities Clearing System PLC in writing	20 <sup>th</sup> May 2024
RFP questions responded to by Central Securities Clearing System PLC	21 <sup>st</sup> May 2024
RFP response due	22 <sup>nd</sup> May 2024
Presentation of RFP to CSCS Management	To be communicated

2.6 CSCS shall deduct Withholding Tax from payments to service provider (successful bidder).

Service provider can request for a credit note to confirm remittance of the taxes by CSCS.

2.7 In addition to submitting a proposal in response to this request, all proposals should be sent with a written confirmation that there are no conflict-of-interest issues that will prevent the firm from taking up this engagement.

2.8 CSCS shall evaluate proposals based on their responsiveness to the requirements of this RFP as outlined above. Each responsive proposal will be given a score. A proposal shall be rejected at this stage if it fails to respond to the requirements. The shortlisted vendors shall be invited for an oral presentation before a Committee of CSCS representatives. The vendor with the highest score after the final presentation will be invited for negotiations.

## 2.9 Key Contacts:

Following are key contacts for information you may seek for enquiries:

- i. Kolawole Abidakun [kabadakun@cscs.ng]
- ii. Olalekan Kukoyi [okukoyi@cscs.ng]
- iii. Anthony Ezugbor [aezugbor@cscs.ng]



### 3.0 Submission of Proposals

Electronic copies of your proposals should be submitted on or before close of business on Monday, 22<sup>nd</sup> May 2024. The electronic copy should be sent to: [rfpsubmission@cscs.ng](mailto:rfpsubmission@cscs.ng)

#### Isioma Lawal

Ag. Head, ERM & Resilience Services

Central Securities Clearing System Plc.

13th Floor, Stock Exchange House

2/4 Customs Street, Lagos Nigeria

Email: [rfpsubmission@cscs.ng](mailto:rfpsubmission@cscs.ng)

### 4.0 Ethical Standards

Please note that CSCS requires any prospective firm to observe the highest standard of ethics during the selection process and execution of the assignment. In pursuance of this policy, CSCS:

- i. Define, for the purposes of this provision, the terms set forth below as follows:
  - a. "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of any official of CSCS in the selection process or in contract execution; and
  - b. "Fraudulent practice" means a misrepresentation of facts in order to influence a selection process or the execution of a contract to the detriment of CSCS, and to deprive CSCS of the benefits of free and open competition.
- ii. Will reject a firm's proposal if it determines that any member of the firm has engaged in corrupt or fraudulent practices in competing for the assignment.

### 5.0 Confidentiality

By accepting to take part in this selection process, every vendor shall keep in confidence all information provided in relation to this proposal process and shall not disclose the said



information to third parties or use the said information for any other purpose other than in relation to the proposal process. Additionally, in the event that a vendor is not selected, the vendor shall keep in confidence all information provided to it in relation to this proposal and the fact that it has received this proposal.

### 6.0 Conflict of Interest

In addition to submitting a proposal in response to this request, all proposals should be sent with a written confirmation that there are no conflicts of interest issues that will prevent the firm from taking up this engagement.

## PART 2: SERVICE RESPONSE TO THIS RFQ

### A. SERVICE PROVIDERS DECLARATION

To:

The **Ag. Head, ERM & Resilience Services,**

Central Securities Clearing System Plc

13th Floor, Nigerian Exchange Group House

2/4 Customs Street, Lagos, Nigeria

Dear Sir/Ma,

### PROJECT TITLE: PURCHASE AND IMPLEMENTATION OF BULK SMS

We have read and have examined this Request for Proposal (RFP) document, Technical Requirements, Specifications, Guidance Notes and the terms and conditions issued with this Proposal. We offer completion of the works required against this RFP for the total price of:

.....



..... excluding  
VAT or any other similar tax (in words).

This price is further broken down into individual components as requested in this RFP.

This declaration confirms that this Proposal is tendered as a bona-fide competitive offer to CSCS, and the information provided in the Service provider Information Questionnaire and Service provider Response to CSCS Statement of Requirements are fully correct and complete.

We, the undersigned further agree that if our offer in these documents is accepted by CSCS, the resulting contract, if any, shall be based on the CSCS Standard Terms and Conditions issued with this RFP (subject to any permitted variations attached to this RFP).

Signature .....

Date .....

Name .....

Job Title .....

For and on behalf of .....

Address .....

Email .....

Telephone .....

Document Classification: CSCS Non-Confidential (WHITE)





**B. SERVICE PROVIDER INFORMATION QUESTIONNAIRE**

To be eligible, bidders shall submit the documents below which will be considered under Preliminary Evaluation:

**1. Organization Profile**

<b>1.1 Registration &amp; Accreditation</b>	<b>Compliance Statement (Y/N)</b>	<b>Page Reference</b> Please refer to the page within your proposal indicating how compliance is met (Mandatory)	<b>Explanations Supporting Compliance</b>
<i>Business address</i>			
<i>VAT (Value Added Tax) Registration Number</i>			
<i>Valid Tax Clearance Certificate (where applicable)</i>			
<i>Certificate of Incorporation/Registration</i>			
<i>Submit Tax Clearance Certificate</i>			



<i>Attach Two Reference Letters</i>			
<i>Letter Confirming Banking Details</i>			
<i>Letter confirming email address where Purchase Orders and queries will be sent to.</i>			

**2. Ownership & Financial Background**

<b>2.1 Financial-Related Information</b>	<b>Compliance Statement (Y/N)</b>	<b>Page Reference</b> Please refer to the page within your proposal indicating how compliance is met <b>(Mandatory)</b>	<b>Explanations Supporting Compliance</b>
<i>Audited financial statements for the last two (2) years. <b>(Unless previously provided within the last one year).</b> The Audited Financial statements shall be submitted together with the signed Auditors Opinion.</i>			



### 3. Track Record and Reference

3.1 Industry Experience	Compliance Statement (Y/N)	Page Reference Please refer to the page within your proposal indicating how compliance is met. (Mandatory)	Explanations Supporting Compliance
<i>How many existing clients you have? Name your key clients</i>			
<i>Similar project undertaken in the past 5 years</i>			
<i>Details of any cancelled projects in the past</i>			

3.2 Relationship with CSCS	Compliance Statement (Y/N)	Page Reference Please refer to the page within your proposal indicating how compliance is met. (Mandatory)	Explanations Supporting Compliance
<i>Product/services which you provide to CSCS (currently or previously)</i>			
<i>Value of your sales to CSCS for the past 3 years and by product/services</i>			

3.3 Client Reference (Please provide at least 3 clients for deals similar in nature to this RFP)			
	Company A	Company B	Company C
<i>Names of companies which can provide reference to CSCS</i>			
<i>Names &amp; job titles of contact person</i>			



Contact details (email address, address, office number)			
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**Non-compliance with these requirements will result to disqualification of the bid at Preliminary Evaluation Stage and the Bidder shall not proceed to the Technical Evaluation Criteria.**

## **C. STATEMENT OF REQUIREMENTS & SERVICE PROVIDER RESPONSE**

### **1.0 Introduction**

#### **1.1 Background**

The Central Securities Clearing System (CSCS) Plc. was incorporated on July 29, 1992, as a Financial Market Infrastructure (FMI) for the Nigerian Capital Market. It was commissioned in April 1997 and commenced operations on April 14, 1997. On the 16th of May 2012, CSCS became a Public Liability Company (PLC) by a special resolution.

The Securities and Exchange Commission issued the license for CSCS to carry on business as Central Depository, Clearing and Settlement entity for transactions in the Nigerian Capital Market. It operates a computerized depository, clearing, settlement and delivery system for transactions in securities in the Nigerian Capital Market.

CSCS facilitates the delivery (transfer of securities from seller to buyer) and settlement (payment of bought shares) of securities transacted on the approved Nigerian Exchanges. It enables securities to be processed in an electronic book entry form thereby substantially reducing the period it takes a transaction to commence and end.



CSCS has made visible strides in the Nigerian Capital Market and will continue to respond to the needs of the securities and commodities market to further enhance transparency and speedy settlement of transactions.

### **1.2 Purpose of the Request for Proposal (RFP)**

CSCS is inviting responses to this RFP to choose a suitably qualified vendor to purchase and implement Bulk SMS delivery service.

The successful vendor will be subject to the conclusion of agreeable terms for cost, delivery, warranty, and support.

The vendor is expected to provide the following services:

- Be efficient in Bulk SMS supply.
- A robust interface for SMS usage, monitoring and reporting.
- Warranty assurances.

You are invited to submit your best financial offer for the requested services. Your proposal could form the basis for a contract between your company and CSCS.

### **2.0 PROJECT DELIVERABLES**

- Regular supply of Bulk SMS at short notice.
- Robust bulk SMS delivery and reporting platform.

### **2.1 Project Scope**

The scope is limited to Supply and implementation of Bulk SMS in large quantity as well as the deployment of a robust SMS delivery and reporting platform.



## 2.2 Document Requirements

The selected vendor is expected to provide the following documents to CSCS before, during or after the supply of item:

- Warranty information and terms

## D. METHODOLOGY/DESCRIPTION OF THE SERVICE APPROACH

In this section, the Bidder will provide a comprehensive description of how it will provide the required services. Information provided must be sufficient to convey to CSCS that the Bidder has enough understanding of the effort required to provide the requested services and that it has an approach, methodology and work plan to overcome possible challenges.

Your proposal should include, among others, the following:

- An overview of the service, and a brief description of how the service will be rendered, as well as the estimated duration of implementation.
- Documentation and description of related services
- Explanations for deviations (if any)
- At least 3 previous works of similar magnitude (provide references in the proposal)
- A detailed project plan, communication plan, quality management plan etc. for the project
- Any other relevant documentation such as proof of competence for this type of project

## E. PRICE SCHEDULE

### 1.0 Financial Proposal

In preparing the Financial Proposal, vendors are expected to consider the terms and conditions outlined in this RFP document. Financial Proposal should include:

- i. Cost of SMS.



- ii. VAT and other taxes must be indicated separately.
- iii. All costs must be stated in Naira.
- iv. The cost quoted will be firm and fixed for the duration of performance of the contract. At no point will any deviation from the quoted rate be entertained by CSCS. In addition, the Financial Bid shall not include any conditions attached to it and any such conditional financial proposal shall be rejected.

#### F. EVALUATION CRITERIA

The evaluation shall be undertaken in three stages:

- I. **Preliminary Evaluation**, which shall consider responses from bidders in sections A and B
- II. **Technical Evaluation**, which shall mainly consider responses to sections C and D
- III. **Financial Evaluation**, which shall consider items under section E

#### G. BID SECURING DECLARATION

*[insert: title and RFP number]*

To: *[insert: name and address of Entity]*

We, the undersigned, declare that:

We understand that, according to your conditions, bids must be supported by a Bid-Securing Declaration.

We accept that in the case of a Joint Venture, all partners to it will automatically be suspended from being eligible for participating in bidding for any contract with you for the period of time of *[5 YEARS]*, in case of, and starting from the date of, breaching our obligation(s) under the bidding conditions due to:

(a) withdrawing our bid, or any part of our bid, during the period of bid validity specified in the Bid Submission Form or any extension of the period of bid validity which we subsequently agreed to; or



(b) Having been notified of the acceptance of our bid by you during the period of bid validity, (i) failing or refusing to execute the Contract Agreement, or (ii) failing or refusing to furnish the performance security, if required, in accordance with the Instructions to Bidders.

We understand this Bid-Securing Declaration shall expire if we are not the successful Bidder, upon the earlier of (i) our receipt of your notification to us of the name of the successful Bidder; or (ii) twenty-eight days after the expiration of the period of bid validity.

If the submission of alternative bids was permitted, and in case we did submit one or more alternative bids, this Bid-Securing Declaration applies to these parts of our bid as well.

**Signed:** *[insert: signature of person whose name and capacity are shown below]*

**Name:** *[insert: name of person signing the Bid-Securing Declaration]*, in the capacity of *[insert: legal capacity of person signing the Bid-Securing Declaration]*

Duly authorized to sign the bid for and on behalf of: *[insert: name of Bidder]*

**Dated** on \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_

*[Add Corporate Seal (where appropriate)]*

Document Classification: CSCS Non-Confidential (WHITE)